

## **CS Credit Union: Our Response to the Coronavirus**

As we have all seen the past month, the Coronavirus/COVID-19 has disrupted our daily lives, businesses, the stock market and calendar events. As these events unfolded, here at CS Credit Union we have been making preparations and plans for business continuity purposes. As your Credit Union, we want you to know that we have strong Business Continuity Plans to continue serving our members and deal with the impact of the virus if we happen to be affected. While we are currently in our business as usual mode, we are totally confident that we are prepared to keep our employees safe, our operations ongoing and being here to serve our members.

Precautions have been taken to protect the health and wellness of our employees at CS Credit Union, as well as members visiting our office locations. These efforts include sanitizing and implementing hygiene control in workspace and common areas of the offices, as well as provisional plans for working remotely from home for any that display symptoms of illness. We are also continually monitoring the latest updates on the situation and adjusting our plan as necessary to ensure the safest working environment for our staff and maintaining clean, safe facilities for our members to visit as they conduct their credit union business.

The Coronavirus outbreak is a fluid situation that requires constant monitoring. It is our goal to remain flexible and continue to serve our members throughout this episode. Rest assured that we are here to serve you. If you have any questions, please contact us at 828-241-6048 or [info@csnccreditunion.org](mailto:info@csnccreditunion.org). Thank you for your support from all of us here at CS Credit Union.